



CMH LAHORE MEDICAL COLLEGE **& INSTITUTE OF DENTISTRY**

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STANDARDIZED PATIENT PROGRAM

Standardized Patient Guidebook:

CMH Lahore Medical College & Institute of Dentistry (CMHLMC & IOD), Standardized Patient Program is committed to establishing competencies in clinical, communication and professional skills for health professionals and students.

The Standardized Patient Program offers educational sessions using Standardized Patients (SPs). Your commitment and dedication as an SP are appreciated and we want to ensure that your continued work at the CMHLMC & IOD is rewarding, and pleasant. As an SP you should know the guidelines and procedures that promote the successful implementation of the Standardized Patient Program at CMHLMC & IOD.

Contact information

Prof. Dr Junaid Sarfaraz Khan

Director ORIC

CMH Lahore Medical College & Institute of Dentistry

SP GUIDELINES and EXPECTATIONS

Employee Status and Payment

As an SP at the CMHLMC & IOD, you are employed on a part-time/hourly basis. This status does not allow for benefits.

You are required to report your work hours after every completed event. You will be paid on a bi-weekly schedule upon submission of your work hour report.

Confidentiality

Confidentiality is of greatest importance to the CMHLMC & IOD.

- a) **Student/Client Confidentiality:** No student or client performances are to be discussed with anyone by name or identifying specifics other than with the SP trainer. We must maintain total privacy for the students at all times.
- b) **SP Confidentiality:** Any observations of other SP's performance during training or quality assurance/reliability sessions are to be kept in strict confidence. Discussion of SP performance is to be limited to the trainer.
- c) **Confidential Materials:** All training materials are property of the CMHLMC & IOD. They are to be used exclusively by SPs employed by the CMHLMC & IOD for assigned events. Unauthorized use or sharing of these manuals with other parties will result in employment termination.

Quality Assurance

Maintain high quality simulation at all times. Quality of the SP performance is a priority at the CMHLMC & IOD.

Quality assurance will be maintained using several methods:

- Direct observation during training
- Direct/scheduled observation during sessions
- Direct/random observations during sessions
- Videotape review
- Self-Videotape review by SP

Feedback will be provided ASAP. Feedback may be verbal, written, or both.

If, at any time, you feel you are in need of performance review, or if you have questions or concerns about the simulation, please notify CMHLMC & IOD Director of ORIC.

